



Arizona State Library, Archives and Public Records

A division of the Secretary of State

Library Development Division Newsletter

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Announcements

Effectively Handling People with Mental Illness in Your Library

Front line librarians, paraprofessionals, security staff & management will learn:

- To identify problematic customers
- To recognize signs and symptoms of mental illness
- Common mental illnesses you might encounter
- Strategies for managing difficult customers and avoiding assaultive behaviors
- Tips for protecting yourself
- To determine when law enforcement is necessary

Workshop presented by **Chris Perez**, a seasoned Phoenix area law enforcement professional, and sponsored by the Arizona State Library, Archives & Public Records in conjunction with the Maricopa County Library Council. September 19th from 9:30 a.m.-Noon at the downtown Chandler Public Library, Copper Room. For more information about the event contact Dale Savage, dsavage@lib.az.us. Sign up today at <http://www.lib.az.us/eventreg/>.

Public Library Statistics Workshops: Introducing LibPAS

This year the Arizona State Library is moving to a new collection system, Counting Opinion's LibPAS, for gathering State statistics. This workshop will introduce you to new system, and answer any questions you may have about the annual public library statistics collection

Laura Stone of the Arizona State Library will be presenting workshops in **Phoenix** at the Carnegie Center on September 20th from 1:00-3:30 p.m., in **Tucson** at the Wheeler Taft Abbett, Sr. Branch Library on September 21st from 9:30 a.m.-Noon, in **Flagstaff** at the East Flagstaff Community Library on September 27th from 9:30 a.m.-Noon, and via webinar on September 28th from

Libraries & Autism: We're Connected

Customer Service for Patrons With Autism Spectrum Disorder

How can libraries best serve the needs of individuals with Autism Spectrum Disorder (ASD) and their families? Increasing numbers of families dealing with ASD are turning to their public libraries for resources, programs, and a community center where they are welcome.

This workshop addresses the real world implementation of best practices and universal service for people with ASD and their families. Presenters will focus on:

- An overview of ASD and its impact in the library
- Specific library programming strategies that work for the autism community
- Problems and issues with providing effective customer service to those on the autism spectrum & their families
- And more...

Workshop presenters **Meg Kolaya**, Director of the Scotch Plains (NJ) Public Library, and **Dan Weiss**, Director of the Fanwood (NJ) Memorial Library, share experience and insights from their collaborative shared-services program which received the **2009 ALA NOD** (National Organization on Disability) **Award**. For more information on libraries & autism, see: <http://www.thejointlibrary.org/autism/>.

September 22nd from 1-4 p.m. at Apache Junction Public Library, & September 23 from 9 a.m.-Noon at Wheeler Taft Abbett Public Library in Tucson. For more information about the event, contact Dale Savage, dsavage@lib.az.us. Sign up today at <http://www.lib.az.us/eventreg/>.

EBSCO Online Database Training-Literary Reference Center

EBSCO Database Training Continues!

Don't miss an opportunity to increase your knowledge and skill in using the EBSCO databases. This month the following webinars have been scheduled:

- Literary Reference Center, September 29, 9-10 a.m.
- Novelist, September 29, 12-1 p.m.

Become indispensable to your patrons! Learn how to find information in these databases and guide patrons to the information they need.

Excelling Grantwriters Group (EGG) Applications Open

You're invited to apply for a spot in the Arizona State Library's "Excelling Grantwriters Group" (EGG). Group members will participate in virtual training classes for an hour each month, leading to the preparation of an LSTA grant application. A Library Development Division consultant will provide additional one-on-one assistance. This workshop is designed for individuals who haven't applied for LSTA funding in the last five years, and preference will be given to those applicants.

Workshop dates and topics:

Oct. 6 – Identifying Outcomes and Goals

Nov. 3 – Building Great Partnerships

Dec. 1 – Activities and Evaluations

Jan. 5 – Budget Considerations

Feb. 2 – Grant Writing Tips

Mar. 1 – Putting Your Application Together

Applications are due Wed., Sept. 21, 2011. If you would like to apply, please contact Laura Stone at lstone@lib.az.us or by calling 602-926-3469 for details

Summer Reading 2012

Librarians from across Arizona will be working with the State Library over the months ahead to create our own statewide Centennial Summer Reading Program for readers of all ages. If you would like to be part of this exciting project, please contact Holly Henley (hhenley@lib.az.us).

Summer Reader Software

It's Not Just for Summer Reading!

As a reminder, the Arizona State Library provides Evanced's **Summer Reader** software, free of charge, to all public libraries in Arizona for year-round use.

Library Development's Project Specialist, Christopher Guerra, is available at (602) 926-3811 or by email at cguerra@lib.az.us and will be happy to assist you in getting started.

PLA - Free Public Library Advocacy Course

Turning the Page 2.0 is a free public library advocacy training course developed and presented by the Public Library Association (PLA) with generous support from The Bill & Melinda Gates Foundation.

In this six-week, facilitated online course, library staff and supporters will learn how to create and tell their library's story, deliver effective presentations, develop a compelling case for support, and build and sustain partnerships along the way.

Turning the Page 2.0 consists of the following components:

- Optional **in-person kick-off** (It's fun!)
- **Facilitator-led webinars** provide live instruction and collaboration once a week (one hour/week)
- **Independent work** on assigned modules of *Turning the Page* online offers a dynamic program of active and personal learning (one-two hours work/week)
- Completion and submission of an **Advocacy Work Plan**
- Offline **one-on-one feedback** from facilitators

Participants should expect to spend about **three hours per week** on this program. It will be offered 6 times in 2011 & 2012. For more information and to register go to <http://www.pla.org/ala/mgrps/divs/pla/plaevents/turningthepage/index.cfm>.

Does Your Library Have a Bookmobile or Provide Outreach Services?

The Association of Bookmobile and Outreach Services (ABOS), a national organization with members from libraries all across the country, was established in 2006 to support library staff working in the field of bookmobile and outreach services and to encourage library administrators, trustees and government officials, in the provision of quality service to meet diverse community needs. ABOS exists to:

- provide a forum for discussion of activities, programs, challenges and successes in the field of bookmobile and outreach services in libraries
- contribute to the education and training of library staff working in the area of bookmobile and outreach services in libraries
- promote bookmobile and outreach services as essential services in libraries

For more information about ABOS and the ABOS Annual Conference in October, visit <http://abos-outreach.org>.

Arizona Library Practitioner Certification

The Arizona State Library, Archives and Public Records offers Library Practitioner Certification for library practitioners who do not have a degree in library science and would like recognition for participation in professional development to enhance job performance. The general guidelines for applying for the certification include a High School Diploma or GED; 2,000 hours of library work; unpaid or paid, within five years of application; and 162 Contact Hours in specific competencies.

WebJunction courses and approved Arizona State Library, Archives and Public Records Continuing Education offerings may be used for certification. For more information, go to: <http://www.lib.az.us/extension/libraryPractitionerCertificationProgram.aspx>

Online Resources for Arizona Libraries

The Arizona State Library is pleased to support access to a variety of resources for Arizona's libraries by:

- Continuing, in conjunction with Pima, Maricopa and other county library districts, to support the current EBSCO package of online resources for K-12 public schools and all public libraries;
- Providing WorldCat for all Arizona public libraries;
- Providing the interlibrary loan group subscription for AzNet public libraries;
- Continuing World Cat subsidy for the Regents Universities.

Arizona public and school libraries may provide a link to AZLibrary at <http://www.lib.az.us/azlibrary/res.php> or may contact EBSCO for direct access. (310) 322-5000

State Library Professional Collection

Did you know the State Library maintains a Professional Collection of books, videos, and other materials for librarians, archivists, records managers, curators, and museologists?

Qualified professionals and students may borrow items for two weeks through interlibrary loan, in person at the Law & Research Library or Carnegie Center, or by contacting the Law & Research Library at research@lib.az.us. More details on the Professional Collection are available on the State Library website at http://www.lib.az.us/statewide/professional_collection.aspx.

Recent Additions to the State Library Collection:

National Conference of Tribal Archives, Libraries, & Museums. 2007. National Conference of Tribal Archives, Libraries, & Museums : guardians of language, memory, and lifeways : October 22-25, 2007, Oklahoma City, OK : (program). Oklahoma City, OK.

National Conference of Tribal Archives, Libraries, & Museums. 2007. Final report for preserving language, memory, and lifeways : a continuing education project for 21st century librarians : October 22-25, 2007 : Oklahoma City, Oklahoma. Oklahoma City, OK.

Schilling, Dan. 2000. Cultural Heritage Tourism: Practical Applications. Phoenix, AZ: Museum Association of Arizona.

Svengalis, Kendall, F. 1998. The Legal Information Buyer's Guide and Reference Manual. Barrington, RI: Rhode Island Law Press.

Free Online Training from Around the Country

Check out these calendars of free online educational opportunities:

[College of DuPage Teleconferences](#)
[Online Programming for All Libraries \(OPAL\)](#)
[SirsiDynix Institute](#)
[TechSoup Webinar Archive](#)
[WebJunction's Calendar of Events](#)
[ALA Booklist Online Webinars](#)

Continuing Education Events

Register at www.lib.az.us/eventreg for the following continuing education opportunities or click on the workshop description. Unless indicated, registration for the following is FREE.

September

19th—[Effectively Handling People with Mental Illness in Your Library](#)
 9:30 a.m.-Noon, Chandler Public Library Downtown, Copper Room, Chandler
 AZ State Library Event Registration Page, <http://www.lib.az.us/eventreg/>

20th—[Innovations from America's Best Small Libraries 2011](#)
 11 a.m.-Noon, WebJunction Webinar, <http://az.webjunction.org/events/webinars>

20th—[Public Library Statistics Workshop: Introducing LibPAS](#)
 1 p.m.-3:30 p.m., Carnegie Center, Phoenix
 AZ State Library Event Registration Page, <http://www.lib.az.us/eventreg/>

21st—[Public Library Statistics Workshop: Introducing LibPAS](#)
 9:30 a.m.-Noon, Wheeler Taft Abbett, Sr. Branch Library, Tucson
 AZ State Library Event Registration Page, <http://www.lib.az.us/eventreg/>

22nd—[Libraries & Autism: We're Connected](#)
 (Customer Service for Patrons with Autism Spectrum Disorder)
 1-4 p.m., Apache Junction Public Library
 AZ State Library Event Registration Page, <http://www.lib.az.us/eventreg/>

23rd—[Libraries & Autism: We're Connected](#)
 (Customer Service for Patrons with Autism Spectrum Disorder)
 9 a.m.-Noon, Wheeler Taft Abbett Sr. Public Library, Tucson

AZ State Library Event Registration Page, <http://www.lib.az.us/eventreg/>

26th—[Putting the Public Back in Public Libraries: Community-Led Libraries](#)
10 a.m.-11 a.m., WebJunction Webinar, <http://az.webjunction.org/events/webinars>

27th—[Public Library Statistics Workshop: Introducing LibPAS](#)
9:30 a.m.-Noon, East Flagstaff Community Library, Flagstaff
AZ State Library Event Registration Page, <http://www.lib.az.us/eventreg/>

28th—[Public Library Statistics Workshop: Introducing LibPAS](#)
1 p.m.-3:30 p.m., Webinar
AZ State Library Event Registration Page, <http://www.lib.az.us/eventreg/>

29th—[EBSCO Database Training: Literary Reference Center](#)
9-10 a.m., Webinar
AZ State Library Event Registration Page, <http://www.lib.az.us/eventreg/>

29th—[EBSCO Database Training: Novelist](#)
Noon-1 p.m., Webinar
AZ State Library Event Registration Page, <http://www.lib.az.us/eventreg/>

October

1st—[How to Do? Whom to Ask? Where to Look?](#)
10 a.m.-Noon., Carnegie Center, Phoenix
AZ State Library Event Registration Page, <http://www.lib.az.us/eventreg/>

November

10th—[Managing Through Change And Difficult Times](#)
8:30 a.m.-Noon., Carnegie Center, Phoenix
AZ State Library Event Registration Page, <http://www.lib.az.us/eventreg/>

Conferences/Workshops/Other Events

Continuing Education Scholarships can help defray the costs of workshop and conference attendance.
[Click here to learn more about the scholarships.](#)

[Association of Tribal Archives, Libraries, and Museums Conference](#)

Honolulu, HI
September 23-26, 2011

[Association of Bookmobile & Outreach Services Annual Conference](#)

Cleveland, OH
October 13-15, 2011

[Internet Librarian 2011](#)

Monterey, CA
October 17-19, 2011

[PLA Results Boot Camp](#)

Results Are What Matters: Management Tools & Techniques to Improve Library Services & Programs
<http://www.ala.org/ala/mgrps/divs/pla/plaevents/plabootcamp/index.cfm>
Nashville, TN
October 18-22, 2011

[American Association of School Librarians 2011 Annual Conference](#)

Minneapolis, MN
October 27-30, 2011

[Arizona Library Association \(AzLA\) 2011 Annual Conference](#)

Tucson, AZ
November 28-30, 2011